



Refund and Cancellation Policies

Classes

- Kallpachay reserves the right to cancel class and give you a full refund if our class enrollment minimum is not met.
- For anyone wishing to withdraw from their class series and receive a refund for the remaining classes the request must be made via email within the first 72 hours after the first class.
- Cancellation of a class due to emergencies will constitute a makeup session that works for all participants. If a makeup date is not confirmed then the refund or credit for the class will be issued at the end of the series.
- Kallpachay does not provide makeups or refunds for missed classes.
- Kallpachay reserves the right to dismiss any student from class due to behavioral or safety issues. No refunds are issued in such cases.
- Series that are 15 -18 weeks in length include a makeup class as the last class. Only one proration is available and must be set up prior to registration.

Home Group/Private Classes

All of the above policies apply, along with the following:

- 50% of class fees will be charged if the home group or private class is cancelled by the client within 48 hrs of the class.
- 100% of class fees will be charged if the home group or private class is cancelled by the client within 24 hrs of the class.
- One parent-requested change is included per session, after which any additional changes will be subject to a \$10 fee.

Camps

- Registration cancellation must be emailed prior to June 1st or the tuition deposit will be forfeited.
- All discounts are forfeited if tuition payment is not received in full¹ by June 1st .
- Based upon availability transfer requests will be honored in the order received. A \$10 fee is applied for additional transfer requests.
- Please note that credit card service and registration fees² are non-refundable.
- Kallpachay reserves the right to cancel camp weeks and issue a full refund if the minimum enrollment is not met.
- For anyone wishing to withdraw from their class series and receive a refund for the remaining classes the request must be made via email within the first 72 hours after the first class.
- After June 1st any cancellations made via email are credited toward future camp enrollment and must be received prior to the start date.
- Extended day payments are refundable and must be requested via email.

Please note: Registration signifies you are in agreement with these terms and policies.

¹ On a case by case basis and under extreme circumstances exceptions are possible.

² Each registration has a \$5.20 service fee associated with it that is non-refundable.